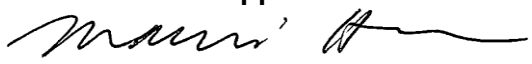


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| Title Credit and Severance Charges | Number FIN-220.1 | Rev. no. 0 |
| Responsibility Finance Division | Supersedes N/A | Pages 1 |
| SPU Director's Approval  Mami Hara | Effective Date January 1, 2017 | |

1. PURPOSE

To establish charges for customers whose accounts have become delinquent.

2. DEFINITIONS

normal business hours. Monday through Friday from 8:00 am to 3:30 pm, excluding holidays observed by the City of Seattle

after hours. Times other than normal business hours

3. RULE

The following charges will be applied to delinquent accounts:

Property visit: **\$30**

Meter shut-off for nonpayment of utility bill: **\$60**

Meter turn-on during normal business hours once debt owed to utility is satisfied: **\$0**

Meter turn-on after hours once debt owed to utility is satisfied: **\$80**

4. AUTHORITY/REFERENCES

- SMC 21.04.465, Standard, connection, and administrative charges.
- SPU Director's Rule CS-310.1, Billing, Payments, and Collections.
- SPU Policy CS-310, Billing, Payments, and Collections.